



**Oversight and Governance**

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## **Performance, Finance and Customer Focus Overview and Scrutiny Committee**

Wednesday 12 December 2018  
3pm  
Warspite - Council House

**Members:**

Councillor Ball, Chair

Councillor Winter, Vice Chair

Councillors Darcy, Derrick, Kelly, Singh, Rebecca Smith, Kate Taylor and Vincent.

Members are invited to attend the above meeting to consider the items of business overleaf.

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**Tracey Lee**

Chief Executive

# **Performance, Finance and Customer Focus Overview and Scrutiny Committee**

## **1. Apologies**

To receive apologies for non-attendance submitted by Councillors.

## **2. Declarations of Interest**

Councillors will be asked to make any declarations of interest in respect of items on the agenda.

## **3. Minutes (Pages 1 - 12)**

To confirm the minutes of the meetings held on 10 October 2018 and 31 October 2018.

## **4. Chair's Urgent Business**

To receive reports on business which in the opinion of the Chair, should be brought forward for urgent consideration.

## **5. Customer Experience Peer Challenge (Pages 13 - 38)**

## **6. Parking Update (Pages 39 - 60)**

## **7. Capital and Revenue Monitoring Report 2018/19 - Quarter Two (Pages 61 - 82)**

## **8. Corporate Plan 2018-22 - Quarter Two 2018/19 Update (Pages 83 - 144)**

## **9. Work Programme (Pages 145 - 148)**

## **10. Tracking Decisions (Pages 149 - 152)**